

Most frequent damages to cars and vans	Mini VW up! or similar				Economy Polo 1.2 DSG or similar				Compact VW Golf 1.6 DSG or similar				Intermediate BMW 116 or similar				Standard VW Passat 2.0 TDI or similar			
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity			
	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace
	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%
Body repairs																				
Front bumper	81	161	322	430	103	206	412	550	122	244	489	651	140	280	559	746	148	295	591	788
Rear bumper	83	167	333	445	101	202	404	539	116	232	463	618	149	297	594	792	159	318	635	847
Front doors	126	251	503	670	148	296	592	790	174	348	697	929	157	315	629	839	191	381	763	1017
Rear doors	114	228	457	609	143	286	572	763	168	337	674	898	157	315	629	839	190	380	761	1014
Front fenders	58	116	232	310	68	137	274	365	75	149	299	398	105	210	419	559	84	168	336	448
Rear fenders	101	202	403	538	144	288	576	769	173	345	690	920	262	524	1049	1398	159	318	637	849
Sills	159	319	638	850	116	233	466	621	96	192	383	511	61	122	245	326	131	262	523	697
Bonnet	107	213	427	569	127	255	509	679	135	271	541	721	175	350	699	932	173	347	693	925
Back door	130	259	518	691	168	337	674	899	181	363	725	967	166	332	664	886	171	342	685	913
Rear view mirrors	8	16	33	44	12	25	49	66	15	30	61	81	70	140	279	372	16	32	65	86
Mirror housings	25	49	98	131	36	72	144	193	42	84	167	223	40	79	159	212	42	84	167	223
Front bumper grille	45	91	181	242	31	63	125	167	40	79	159	211	16	31	63	84	50	101	201	268
Headlights	56	112	225	300	56	113	225	300	65	130	260	347	245	489	979	1305	79	159	317	423
Rear lights	25	50	99	132	26	52	104	139	26	51	103	137	52	105	210	280	57	114	228	304
Roof	161	322	643	858	300	600	1200	1600	144	287	574	1645	210	419	839	1119	323	647	1293	1725
Door locks	19	38	76	102	19	38	76	102	17	35	69	93	18	36	73	97	15	31	62	83
Glasses																				
Windscreen	50	398	398	398	50	517	517	517	50	662	662	662	50	266	266	266	50	724	724	724
Rear window	383	383	383	383	461	461	461	461	525	525	525	525	476	476	476	476	489	489	489	489
Front doors glass	82	82	82	82	90	90	90	90	114	114	114	114	127	127	127	127	128	128	128	128
Rear doors glass	138	138	138	138	84	84	84	84	102	102	102	102	143	143	143	143	134	134	134	134
Front doors fixed glass	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	74	74	74	74
Rear doors fixed glass	72	72	72	72	99	99	99	99	97	97	97	97	128	128	128	128	232	232	232	232
Rear wiper arm (complete)	28	28	28	28	28	28	28	28	28	28	28	28	39	39	39	39	0	0	0	0
Front wiper arm (complete)	75	75	75	75	75	75	75	75	78	78	78	78	31	31	31	31	33	33	33	33
Front wiper blades	31	31	31	31	31	31	31	31	36	36	36	36	55	55	55	55	60	60	60	60
Wheels and tyres																				
Alloy wheel	0	0	0	0	0	0	0	0	59	118	235	314	58	116	232	309	56	113	226	301
Iron wheel	23	46	92	123	23	46	92	123	0	0	0	0	0	0	0	0	0	0	0	0
Hub covers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wheel trim	23	46	92	123	23	46	92	123	0	0	0	0	0	0	0	0	0	0	0	0
Tyres *	35	70	105	140	44	88	132	176	50	100	150	200	300	600	900	1200	90	180	270	360
Interiors and accessories																				
Owners guide	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Main key (with remote)	24	48	96	127	24	48	96	127	24	48	96	127	50	100	201	268	43	85	171	228
Lighter	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Ashtray	5	9	19	25	5	9	19	25	6	11	22	29	0	0	0	0	0	0	0	0
Radio	195	389	779	1039	195	389	779	1039	129	259	517	689	187	374	749	998	160	320	639	852
Internal mirror	17	34	68	91	17	34	68	91	49	98	197	262	76	153	306	408	91	182	364	485
Cockpit	138	277	553	738	138	277	553	738	185	369	738	985	0	0	0	0	192	384	767	1023
Gloves compartment	11	23	45	61	11	23	45	61	15	30	61	81	76	153	306	408	32	65	129	172
Luggage cover	30	59	118	158	30	59	118	158	24	48	97	129	17	35	69	93	17	33	66	88
(Iron wheel trim) spare tyre	23	46	92	123	23	46	92	123	28	55	110	147	0	0	0	0	0	0	0	0
(Alloy wheel trim) spare tyre	0	0	0	0	0	0	0	0	59	118	235	314	58	116	232	309	56	113	226	301
Compressor	174	348	696	928	174	348	696	928	174	348	696	928	197	394	787	1050	167	335	669	892
Tool kit	6	12	23	31	6	12	23	31	6	12	23	31	2	5	10	13	2	4	8	11
Roof lining	54	108	216	288	54	108	216	288	59	119	238	317	17	33	66	88	12	23	47	62
Extraordinary interior cleaning	17	34	69	92	17	34	69	92	17	34	69	92	17	34	69	92	15	29	58	78
Cleaning %	9	17	34	46	9	17	34	46	9	17	34	46	9	17	34	46	7	15	29	39
Lost key hanger	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
Lost keys	24	48	96	127	24	48	96	127	24	48	96	127	50	100	201	268	43	85	171	228
Lost documents	26	52	103	138	26	52	103	138	26	52	103	138	26	52	103	138	26	52	103	138
Lost plates	26	52	103	138	26	52	103	138	26	52	103	138	26	52	103	138	26	52	103	138

Most frequent damages to cars and vans	Premium BMW 318 or similar				Luxury - Special BMW 520 - or similar				Minibus Mercedes Vito or similar				SUV Audi Q5 or similar				SUV-special Range Rover Sport or similar			
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity			
	Light	Medium	Serious	Replace ment	Light	Medium	Serious	Replace ment	Light	Medium	Serious	Replace ment	Light	Medium	Serious	Replace ment	Light	Medium	Serious	Replace ment
	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%
Body repairs																				
Front bumper	192	385	769	1025	201	402	804	1072	100	200	400	534	193	386	773	1030	289	579	1158	1544
Rear bumper	184	367	734	979	231	461	923	1231	116	233	466	621	209	418	835	1114	263	527	1053	1404
Front doors	210	419	839	1119	245	489	979	1305	132	264	528	704	193	387	773	1031	361	723	1446	1927
Rear doors	201	402	804	1072	245	489	979	1305	220	441	881	1175	193	385	770	1027	447	893	1787	2382
Front fenders	122	245	489	653	140	280	559	746	67	134	269	358	126	252	505	673	198	396	791	1055
Rear fenders	297	594	1189	1585	350	699	1398	1864	128	257	514	685	126	252	505	673	496	993	1986	2648
Sills	70	140	280	373	87	175	350	466	162	323	646	862	82	164	328	437	375	751	1501	2002
Bonnet	210	419	839	1119	288	577	1154	1538	128	257	513	685	264	528	1055	1407	476	952	1904	2539
Back door	175	350	699	932	210	419	839	1119	198	397	794	1058	97	194	388	517	529	1059	2118	2824
Rear view mirrors	151	303	605	807	178	356	712	949	54	108	216	288	178	356	712	949	216	433	866	1154
Mirror housings	79	158	316	421	94	189	377	503	23	45	90	120	94	189	377	503	159	318	636	848
Front bumper grille	17	35	70	93	21	42	84	112	16	32	64	85	16	32	63	84	108	215	430	573
Headlights	315	629	1258	1678	402	804	1608	2144	58	116	233	310	244	488	977	1303	1063	2127	4254	5672
Rear lights	70	140	280	373	79	157	315	419	25	50	100	133	39	78	156	208	163	327	654	872
Roof	262	524	1049	1398	297	594	1189	1585	230	461	922	1229	272	545	1089	1452	367	734	1468	1957
Door locks	18	36	73	97	23	46	91	122	9	17	34	46	23	46	91	122	25	50	101	134
Glasses																				
Windscreen	50	746	746	746	50	932	932	932	50	461	461	461	50	558	558	558	50	1236	1236	1236
Rear window	653	653	653	653	746	746	746	746	436	436	4									