

Most frequent damages to cars and vans	Mini				Economy				Compact				Intermediate				Standard				Commercial			
	VW up! or similar				Polo 1.2 DSG or similar				VW Golf 1.6 DSG or similar				BMW 116 or similar				VW Passat 2,0 TDI or similar				Peugeot Boxer or similar			
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity							
	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace
25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	
<b>Body repairs</b>																								
Front bumper	112	224	336	449	132	265	397	529	187	375	562	749	214	429	643	858	224	449	673	897	224	449	673	897
Rear bumper	116	233	349	466	141	282	423	564	178	355	533	711	228	456	683	911	221	443	664	886	221	443	664	886
Front doors	175	351	526	702	207	414	621	828	244	489	733	978	241	482	724	965	273	546	819	1093	273	546	819	1093
Rear doors	160	319	479	638	200	400	599	799	258	517	775	1033	297	594	891	1188	273	546	819	1093	273	546	819	1093
Front fenders	83	167	250	334	95	190	285	381	114	229	343	458	161	322	482	643	129	258	387	516	129	258	387	516
Rear fenders	141	282	423	564	201	403	604	805	244	489	733	978	359	719	1078	1438	270	541	811	1081	270	541	811	1081
Sills	134	267	401	535	150	299	449	598	200	401	601	802	231	461	692	922	244	489	733	978	244	489	733	978
Bonnet	148	296	444	592	178	357	535	713	207	415	622	830	268	536	804	1072	266	532	797	1063	266	532	797	1063
Back door	181	362	543	725	216	431	647	863	239	477	716	955	255	509	764	1018	278	556	834	1112	278	556	834	1112
Rear view mirrors	*	*	*	46	*	*	*	63	*	*	*	94	*	*	*	108	*	*	*	99	*	*	*	99
Mirror housings	35	69	104	138	50	101	151	201	64	128	192	257	74	148	222	296	64	128	192	257	64	128	192	257
Rear bumper grille	43	86	129	173	58	115	173	230	70	139	209	278	61	121	182	278	77	154	231	308	77	154	231	308
Headlights	86	172	259	345	86	173	259	345	101	201	302	403	116	232	348	463	122	243	365	487	122	243	365	487
Rear lights	38	76	114	152	39	79	118	158	40	80	120	160	80	161	241	322	87	175	262	350	87	175	262	350
Roof	224	449	673	897	403	805	1208	1610	431	863	1294	1725	496	992	1488	1984	460	920	1380	1840	460	920	1380	1840
Door locks	22	43	65	86	22	43	65	86	27	55	82	109	28	56	84	112	27	55	82	109	27	55	82	109
Ariel				45				58				58				58				58				58
<b>Glasses</b>																								
Windscreen	60	*	0	458	60	*	*	595	60	*	*	761	60	*	*	780	60	*	*	832	60	*	*	832
Rear window	*	*	330	440	*	*	398	530	*	*	453	604	*	*	410	547	*	*	422	562	*	*	422	562
Front doors glass	*	*	*	94	*	*	*	104	*	*	*	132	*	*	*	145	*	*	*	148	*	*	*	148
Rear doors glass	*	*	*	159	*	*	*	*	*	*	*	117	*	*	*	164	*	*	*	154	*	*	*	154
Front doors fixed glass	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	86	*	*	*	86
Rear doors fixed glass	*	*	62	83	*	*	85	114	*	*	84	112	*	*	111	148	*	*	200	267	*	*	200	267
Rear wiper arm (complete)	*	*	*	32	*	*	*	32	*	*	*	32	*	*	*	52	*	*	*	52	*	*	*	52
Front wiper arm (complete)	*	*	*	165	*	*	*	165	*	*	*	185	*	*	*	215	*	*	*	215	*	*	*	215
Front wiper blades	*	*	*	60	*	*	*	60	*	*	*	60	*	*	*	70	*	*	*	70	*	*	*	70
<b>Wheels and tyres</b>																								
Alloy wheel	*	*	*	*	*	*	*	345	*	*	270	361	*	*	266	355	*	*	259	346	*	*	259	346
Iron wheel	*	*	106	141	*	*	106	141	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Hub covers	*	*	*	38	*	*	*	38	*	*	*	46	*	*	*	46	*	*	*	58	*	*	*	58
Wheel trim	*	*	*	26	*	*	*	38	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Tyres *	*	*	*	58	*	*	*	63	*	*	*	69	*	*	*	345	*	*	*	385	*	*	*	385
<b>Interiors and accessories</b>																								
Owners guide	*	*	*	51	*	*	*	51	*	*	*	51	*	*	*	61	*	*	*	51	*	*	*	51
Lighter	*	*	*	40	*	*	*	40	*	*	*	40	*	*	*	46	*	*	*	46	*	*	*	46
Ashtray	*	*	*	58	*	*	*	69	*	*	*	69	*	*	*	69	*	*	*	81	*	*	*	81
Radio	*	*	896	1194	*	*	896	1194	*	*	595	793	*	*	861	1148	*	*	735	980	*	*	735	980
Internal mirror	*	*	*	105	*	*	*	105	*	*	*	301	*	*	*	469	*	*	*	558	*	*	*	558
Gloves compartment	*	*	*	70	*	*	*	70	*	*	*	93	*	*	*	469	*	*	*	198	*	*	*	198
Luggage cover	45	91	136	181	45	91	136	181	37	74	111	149	27	53	80	106	25	51	76	101	25	51	76	101
(Iron wheel trim) spare tyre	*	*	*	141	*	*	*	141	*	*	*	169	*	*	*	*	*	*	*	*	*	*	*	*
(Alloy wheel trim) spare tyre	*	*	*	*	*	*	*	*	90	180	270	361	89	178	266	355	86	173	259	346	86	173	259	346
Mandatory equipment	*	*	*	52	*	*	*	52	*	*	*	52	*	*	*	52	*	*	*	52	*	*	*	52
Compressor	267	533	800	1067	267	533	800	1067	267	533	800	1067	302	604	905	1207	256	513	769	1026	256	513	769	1026
Tool kit	*	*	*	35	*	*	*	35	*	*	*	35	*	*	*	15	*	*	*	13	*	*	*	13
Roof lining	*	*	331	331	*	*	331	331	*	*	365	365	*	*	101	121	*	*	92	92	*	*	92	92
Extraordinary interior cleaning (one seat)	*	*	*	40	*	*	*	40	*	*	*	40	*	*	*	40	*	*	*	40	*	*	*	40
Lost key hanger	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6
Lost keys	*	*	*	230	*	*	*	230	*	*	*	230	*	*	*	308	*	*	*	345	*	*	*	345
Lost documents	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158
Lost plates	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158	*	*	*	158

\*\*VAT 20% not included

\*not exist level of the damage

Most frequent damages to cars and vans	Premium BMW 318 or similar Damage severity				Luxury BMW 520 - or similar Damage severity				Luxury - Special Mercedes S Class or similar Damage severity				Minibus Mercedes V Class or similar Damage severity				SUV Mercedes GLE or similar Damage severity				SUV-special Range Rover Sport or similar Damage severity			
	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent
	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%
	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent	Light	Medium	Serious	Replacem ent
<b>Body repairs</b>																								
Front bumper	308	615	923	1231	322	643	965	1286	370	739	1109	1479	205	411	616	821	306	612	918	1224	463	926	1390	1853
Rear bumper	294	587	881	1175	369	738	1107	1477	425	849	1274	1699	200	400	600	800	340	681	1021	1362	421	843	1264	1685
Front doors	336	671	1007	1342	392	783	1175	1566	459	917	1376	1835	211	422	633	845	578	1156	1735	2313	806	1612	2418	3224
Rear doors	322	643	965	1286	392	783	1175	1566	575	1149	1724	2299	356	712	1068	1424	585	1171	1756	2341	715	1429	2144	2859
Front fenders	196	392	587	783	224	447	671	895	257	515	772	1029	117	233	350	467	223	446	670	893	316	633	949	1266
Rear fenders	475	951	1426	1902	559	1119	1678	2237	850	1699	2549	3398	169	338	507	676	732	1464	2195	2927	794	1589	2383	3177
Sills	112	224	336	447	140	280	419	559	161	321	482	643	259	517	776	1034	561	1121	1682	2242	601	1201	1802	2402
Bonnet	336	671	1007	1342	461	923	1384	1846	505	1011	1516	2021	205	411	616	821	519	1038	1558	2077	762	1523	2285	3047
Back door	280	559	839	1119	336	671	1007	1342	575	1149	1724	2299	328	655	983	1311	847	1694	2541	3389	964	1929	2893	3857
Rear view mirrors				968				1139				1139				144				1380				1428
Mirror housings	126	252	379	505	151	302	453	604	151	302	453	604	113	225	338	450	204	407	611	814	254	509	763	1018
Front bumper grille	80	161	241	322	296	593	889	1185	341	681	1022	1363	144	288	432	576	172	344	516	688	172	344	516	688
Headlights	503	1007	1510	2014	643	1286	1930	2573	993	1985	2978	3971	93	186	279	372	816	1632	2448	3264	1702	3403	5105	6806
Rear lights	112	224	336	447	126	252	378	503	146	291	437	582	100	200	300	399	197	394	591	788	261	523	784	1046
Roof	419	839	1258	1678	475	951	1426	1902	547	1094	1640	2187	369	738	1106	1475	554	1108	1661	2215	587	1174	1762	2349
Door locks	29	58	87	117	37	73	110	146	37	73	110	146	14	28	41	55	37	73	110	146	40	80	121	161
<b>Glasses</b>																								
Windscreen	60	*	*	895	60	*	*	1119	60	*	*	1023	60	*	*	552	60	*	*	912	60	*	*	1483
Rear window	*	*	587	783	*	*	671	895	*	*	1052	1402	*	*	392	523	*	*	426	569	*	*	1239	1652
Front doors glass	*	*	*	280	*	*	*	313	*	*	*	438	*	*	*	260	*	*	*	260	*	*	*	459
Rear doors glass	*	*	*	280	*	*	*	313	*	*	*	574	*	*	*	295	*	*	*	297	*	*	*	455
Front doors fixed glass	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	94	*	*	*	*	*	*	*	*
Rear doors fixed glass	*	*	185	246	*	*	227	302	*	*	227	302	*	*	*	*	*	*	76	102	*	*	82	110
Rear wiper arm (complete)	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	51	*	*	*	*	*	*	*	*
Front wiper arm (complete)	*	*	258	*	*	*	*	350	*	*	*	390	*	*	*	258	*	*	*	350	*	*	*	390
Front wiper blades	*	*	*	85	*	*	*	85	*	*	*	85	*	*	*	85	*	*	*	90	*	*	*	95
<b>Wheels and tyres</b>																								
Alloy wheel	*	*	318	425	*	*	462	616	*	*	462	616	*	*	260	347	*	*	462	616	*	*	554	739
Iron wheel	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Hub covers	*	*	*	70	*	*	*	80	*	*	*	90	*	*	*	70	*	*	*	80	*	*	*	90
Wheel trim	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Tyres *	*	*	*	385	*	*	*	540	*	*	*	400	*	*	*	135	*	*	*	200	*	*	*	450
<b>Interiors and accessories</b>																								
Owners guide	*	*	*	53	*	*	*	72	*	*	*	72	*	*	*	53	*	*	*	53	*	*	*	53
Lighter	*	*	*	60	*	*	*	72	*	*	*	60	*	*	*	48	*	*	*	72	*	*	*	72
Ashtray	*	*	*	96	*	*	*	96	*	*	*	96	*	*	*	96	*	*	*	108	*	*	*	108
Radio	*	*	903	1203	*	*	1356	1808	*	*	1356	1808	*	*	846	1128	*	*	1356	1808	*	*	1628	2170
Internal mirror	*	*	*	685	*	*	*	744	*	*	*	744	*	*	*	305	*	*	*	744	*	*	*	892
Gloves compartment	*	*	*	240	*	*	*	240	*	*	*	240	*	*	*	240	*	*	*	240	*	*	*	240
Luggage cover	31	62	93	124	32	65	97	130	32	65	97	130	260	520	780	1040	32	65	97	130	39	78	117	156
(Iron wheel trim) spare tyre	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	223	*	*	*	*	*	*	*	*
(Alloy wheel trim) spare tyre	106	212	318	425	154	308	462	616	154	308	462	616	*	*	*	*	154	308	462	616	185	370	554	739
Mandatory equipment	*	*	*	54	*	*	*	54	*	*	*	54	*	*	*	54	*	*	*	54	*	*	*	54
Compressor	315	630	945	1260	315	630	945	1260	315	630	945	1260	264	527	791	1055	315	630	945	1260	378	756	1134	1511
Tool kit	*	*	*	37	*	*	*	36	*	*	*	36	*	*	*	36	*	*	*	36	*	*	*	36
Roof lining	*	*	120	120	*	*	420	420	*	*	480	480	*	*	1028	1028	*	*	779	1038	*	*	2478	3303
Extraordinary interior cleaning (one seat)	*	*	*	60	*	*	*	60	*	*	*	60	*	*	*	60	*	*	*	60	*	*	*	60
Lost key hanger	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6
Lost keys	*	*	*	420	*	*	*	420	*	*	*	540	*	*	*	540	*	*	*	540	*	*	*	540
Lost documents	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165
Lost plates	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165

\*\*VAT 20% not Included