

Most frequent damages to cars and vans	Mini				Economy				Compact				Intermediate				Standard			
	VW up! or similar				Polo 1.2 DSG or similar				VW Golf 1.6 DSG or similar				BMW 116 or similar				VW Passat 2.0 TDI or similar			
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity			
	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace
	25%	50%	75%	100%		25%	50%	75%	100%		25%	50%	75%	100%		25%	50%	75%	100%	
Body repairs																				
Front bumper	59	117	234	313	59	117	234	313	66	132	264	353	100	200	399	533	94	188	377	502
Rear bumper	54	108	216	288	54	108	216	288	65	131	261	348	113	226	451	602	111	221	443	590
Front doors	81	162	324	432	81	162	324	432	95	191	381	508	121	243	486	648	113	226	452	603
Rear doors	80	159	319	425	80	159	319	425	99	198	396	528	120	239	478	638	115	231	461	615
Front fenders	36	72	143	191	36	72	143	191	39	78	156	208	93	185	370	493	69	137	275	366
Rear fenders	36	72	143	191	36	72	143	191	39	78	156	208	86	173	346	461	69	137	275	366
Sills	133	267	533	711	133	267	533	711	144	288	575	767	58	116	233	310	51	103	206	274
Bonnet	88	175	350	467	88	175	350	467	91	181	363	483	141	283	566	754	107	214	428	570
Back door	109	219	438	583	109	219	438	583	86	172	344	458	160	320	639	853	75	150	300	400
Rear view mirrors	46	92	183	244	46	92	183	244	46	91	183	243	63	127	254	338	117	234	468	623
Mirror housings	14	29	58	77	14	29	58	77	22	44	87	116	36	72	144	193	61	122	244	325
Front bumper grille	23	47	93	124	23	47	93	124	28	57	114	152	30	60	119	159	11	23	45	60
Headlights	43	85	170	227	43	85	170	227	46	93	186	248	57	113	226	302	151	302	604	805
Rear lights	20	40	80	107	20	40	80	107	19	38	76	102	60	119	239	318	21	41	83	111
Roof	145	290	581	774	145	290	581	774	144	287	574	766	176	352	704	939	175	349	699	931
Door locks	17	35	69	93	17	35	69	93	17	35	69	93	17	33	66	88	14	28	56	75
Glasses																				
Windscreen	62	123	247	329	62	123	247	329	83	165	331	441	45	91	181	242	46	93	185	247
Rear window	58	115	230	307	58	115	230	307	49	98	197	263	81	162	324	433	38	76	151	202
Front doors glass	14	28	56	74	14	28	56	74	11	22	44	58	22	43	86	115	12	24	49	65
Rear doors glass	13	27	53	71	13	27	53	71	9	18	35	47	24	49	98	130	10	21	41	55
Front doors fixed glass	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rear doors fixed glass	12	25	49	66	12	25	49	66	9	18	35	47	22	44	88	117	11	22	44	59
Rear wiper arm (complete)	5	9	19	25	5	9	19	25	5	9	19	25	7	13	26	35	0	0	0	0
Front wiper arm (complete)	13	26	51	68	13	26	51	68	13	27	53	71	5	11	21	28	6	11	22	30
Front wiper blades	5	11	21	28	5	11	21	28	6	12	24	33	9	19	38	50	10	20	41	55
Wheels and tyres																				
Alloy wheel	0	0	0	0	0	0	0	0	53	107	214	285	53	105	211	281	51	103	205	273
Iron wheel	21	42	84	112	21	42	84	112	9	19	38	50	0	0	0	0	0	0	0	0
Hub covers	6	13	25	33	6	13	25	33	7	13	26	35	0	0	0	15	0	0	0	24
Wheel trim	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tyres *	4	9	17	23	4	9	17	23	5	11	21	28	13	25	51	68	21	41	83	111
Interiors and accessories																				
Owners guide	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Main key (with remote)	22	43	87	116	22	43	87	116	22	43	87	116	46	91	183	243	39	78	155	207
Lighter	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Ashtray	4	8	17	23	4	8	17	23	5	10	20	27	0	0	0	0	0	0	0	0
Radio	177	354	708	944	177	354	708	944	118	235	470	627	170	340	681	908	145	291	581	775
Internal mirror	16	31	62	83	16	31	62	83	45	89	179	238	70	139	278	371	83	165	331	441
Cockpit	126	252	503	671	126	252	503	671	168	336	671	895	0	0	0	0	174	349	698	930
Gloves compartment	10	21	41	55	10	21	41	55	14	28	55	73	70	139	278	371	29	59	117	157
Luggage cover	27	54	108	143	27	54	108	143	22	44	88	118	16	32	63	84	15	30	60	80
(Iron wheel trim) spare tyre	21	42	84	112	21	42	84	112	25	50	100	133	0	0	0	0	0	0	0	0
(Alloy wheel trim) spare tyre	0	0	0	0	0	0	0	0	53	107	214	285	53	105	211	281	51	103	205	273
Compressor	158	316	633	843	158	316	633	843	158	316	633	843	179	358	716	954	152	304	608	811
Tool kit	5	11	21	28	5	11	21	28	5	11	21	28	2	4	9	12	2	4	7	10
Roof lining	49	98	196	262	49	98	196	262	54	108	216	288	15	30	60	80	11	21	43	57
Extraordinary interior cleaning	16	31	63	83	16	31	63	83	16	31	63	83	16	31	63	83	13	27	53	71
Cleaning ½	8	16	31	42	8	16	31	42	8	16	31	42	8	16	31	42	7	13	27	35
Lost key hanger	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
Lost keys	22	43	87	116	22	43	87	116	22	43	87	116	46	91	183	243	39	78	155	207
Lost documents	23	47	94	125	23	47	94	125	23	47	94	125	23	47	94	125	23	47	94	125
Lost plates	23	47	94	125	23	47	94	125	23	47	94	125	23	47	94	125	23	47	94	125
Most frequent damages to cars and vans																				
Most frequent damages to cars and vans	Premium				Luxury - Special				Minibus				SUV				SUV-special			
	BMW 320 or similar				BMW 520 - or similar				Mercedes Vito or similar				Audi Q5 or similar				Porsche Cayenne or similar			
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity			
	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace
	25%	50%	75%	100%		25%	50%	75%	100%		25%	50%	75%	100%		25%	50%	75%	100%	
Body repairs																				
Front bumper	111	222	443	591	176	351	703	937	105	209	419	558	176	351	703	937	211	422	843	1124
Rear bumper	130	260	521	694	190	380	759	1013	75	151	301	402	190	380	759	1013	228	456	911	1215
Front doors	133	266	532	709	176	352	703	938	110	220	440	587	176	352	703	938	211	422	844	1125
Rear doors	136	271	543	723	175	350	700	933	128	257	514	685	175	350	700	933	210	420	840	1120
Front fenders	81	162	323	431	115	229	459	612	45	89	179	238	115	229	459	612	138	275	551	734
Rear fenders	81	162	323	431	115	229	459	612	45	89	179	238	115	229	459	612	138	275	551	734
Sills	60	121	242	323	75	149	298	398	147	294	588	783	75	149	298	398	89	179	358	477
Bonnet	126	252	503	671	240	480	959	1279	76	152	304	405	240	480	959	1279	288	576	1151	1535
Back door	88	176	353	470	88	176	353	470	112	223	447	596	88	176	353	470	106	212	423	564
Rear view mirrors	138	275	550	733	162	323	647	863	49	98	196	262	162	323	647	863	194	388	776	1035
Mirror housings	72	143	287	383	86	172	343	458	20	41	82	109	86	172	343	458	103	206	412	549
Front bumper grille	13	27	53	71	14	29	58	77	12	23	47	63	14	29	58	77	17	35	69	92
Headlights	178	355	711	948	222	444	888	1184	72	144	288	384	222	444	888	1184	266	533	1066	1421
Rear lights	24	49	98	130	35	71	142	189	37	73	146	195	35	71	142	189	43	85	170	227
Roof	205	411	822	1096	248	495	990	1320	464	927	1854	2.473	248	495	990	1320	297	594	1188	1584
Door locks	17	33	66	88	21	42	83	111	8	16	31	42	21	42	83	111	25	50	100	133
Glasses																				
Windscreen	55	109	218	291	95	190	381	508	105	209	419	558	95	190	381	508	114	228	457	609
Rear window	45	89	178	238	51	102	204	273	69	138	275	367	51	102	204	273	61	123	245	327
Front doors glass	14	29	58	77	20	40	79	106	14	28	56	75</								